



Plans for Safe Play

Plans for Safe Play: Birmingham Racquet Club Customers

Below are the rules for safety and health policies to be followed by all customers. These policies are in place to keep the customers and employees safe, that is our priority.

Please check our website at www.birminghamracquetclub.com for updates.

PRIOR TO CHECK-IN PROCESS:

If you are exhibiting any symptoms of the coronavirus: mild to severe respiratory illness with fever, cough and difficulty breathing, or other symptoms identified by the CDC or have been in contact with someone with COVID-19 in the last 14 days please follow CDC guidelines and stay at home.

Check-in Process:

- A mask must be worn upon arrival.
- Doors will be opened throughout the clubhouse to minimize touching.
- Use a hand sanitizer station upon arrival before going to the front desk.
- All payment is required before entering the courts. Payment can be made over the phone prior to your scheduled time slot. All customers are encouraged to place a credit card on file to eliminate additional contact.
- Front desk employees will acknowledge when you can go to your designated court.
- Social distancing must always take place. There will be no congregating allowed.

On-Court Activities:

- Court reservations for singles or doubles
- Private lessons & semi-private lessons & private clinics
- Ball machine reservations
- League and ladder play
- Clinics and classes with 6 to 1 on court ratios

Club Safety:

Lobby:

- A mask must be worn upon arrival.
- Social distancing must be obeyed (markings will be on floor to help to adhere).
- Hand sanitizer stations will be located throughout the lobby and the sink will remain open for hand-washing.
- As many doors as possible will be opened for customers to avoid extra touch points and to promote airflow.

Locker Rooms:

- Locker room entry doors will be propped open.
- Sinks and toilets are operational.
- Showers and lockers will be temporarily closed during this time.
- Come dressed to play tennis; changing and showering should occur at home.

On-Court Pathway Policies:

- All must wear a mask onto the court from lobby.
- Players can enter courts as they normally would while maintaining social distancing.
- Players exiting the courts please use provided on court hand sanitizer prior to returning to lobby and exiting the facility.

On-Court Policies:

- Due to executive order 175 all must wear a mask on court. Children under 5 yrs old and those who cannot medically tolerate a face covering are exempt.
- Select court time bookings will be staggered to reduce cross traffic.
- Bring your own water bottle.
- No seating will be available during this time.
- Bring your own towel as towels will not be provided.
- No spectators will be allowed during this time.
- Scorecards will not be available.
- Hand sanitizer will be placed on all courts with recommended frequent use.
- When reserving a court, there will be no access to ball carts.
- Ball hoppers are not available with standard court reservations.

Ball Machine Policies:

- Must be prearranged and have a reservation. You are responsible for picking up balls with a hopper and placing balls in the machine.
- Employees will disinfect equipment and all touch points after usage.

Pro Shop Policies:

- Pro shop products are available for purchase.
- Racket stringing services are still available.

Staff:

- We are continually monitoring the best practices in our industry and will be making sure the staff is trained properly and following best practices with the goal of keeping everyone healthy and safe.